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## Return Form

(Always enclose this form in your return package!)

- Please fill in this form and enclose it in your return package.
- Make sure you pack your return package sufficiently and send it to the return address which you can find on the left-hand side.
- Please be aware that you are responsible for the costs of the return shipment.

## 1. Customer information:

| i. Customer information.  |  |
|---|--|
| Name:   |  |
| Invoice number:   |  |
| Address:  |  |
| Phone:  |  |
| E-Mail:   |  |
| Date:   |  |
|   |  |
| 2. Reason for return:   | 3. Choose your preferred return option:                            |
| ☐ Defective/Damaged Product   | ☐ Replacement  |
| ☐ Product does not fit  | ☐ Refund of the product price / Only within 14 days after purchase |
| ☐ Return of the used part   |  |
| Other:  | ☐ Deposit refund   |
| D other.  |  |
| 4. Refund method: Please note that refund payments will only be made using the same payment method you used to make the initial ourchase. Please fill in the details of your payment: |  |
| ☐ PayPal (Your PayPal address):   |  |
| □ Bank transfer: (Account holder, IBAN, BIC):   |  |
|   |  |

Note that the return procedure can take up to two weeks in exceptional cases. A completed return form will speed up the return procedure.